

**CASE STUDY****ELECTRIC: HOW KENERGY ENHANCED ASSET INSPECTION AND AUDIT EFFICIENCY WITH FIELD A'S BREADCRUMBS**

Client : Kenergy

Country : USA

Industry : Electric

**Overview**

Kenergy, a prominent member-owned energy distribution cooperative, prioritized field inspections for the maintenance of assets such as poles, guys, and anchors. Using breadcrumbs and the Fielda digital platform, Kenergy ensured thorough asset checks, employing technology to track inspections, record observations, and address issues effectively.

 **Problems:**

- 1 Inspector visits are not widely publicized.
- 2 Hinders accurate tracking and verification during audits
- 3 Manual entry of observations
- 4 Time-consuming and error-prone issue management
- 5 Delays in issue resolution
- 6 Inconsistency in consumer asset inspections
- 7 Streamlined and automated approach needed
- 8 It is critical to improve the efficiency, accuracy, and suitability of asset inspections and audits in the energy industry.

**Business Challenges:**

Limited Visibility

Manual Tracking

Resource Intensiveness

Data Fragmentation

Risk of Inaccuracies



## Solutions:

- ✓ Effective **Breadcrumbs** ensure precise verification of visits, with standardized updates in Fielda for audit clarity.
- ✓ Fielda's **Observation** streamlines issue capture, with **Automated Workflows** ensuring prompt resolutions.
- ✓ **Standardized Consumer Asset Inspection Process**, leveraging **Fielda's predefined checklists**. This enabled **consistent inspections, accurate data, and quick issue responses**.
- ✓ Fielda's **Reporting and Audit Trail** creates detailed audits, enhancing transparency and accountability in inspections and resolutions.



## Business Outcomes:

-  Enhanced **verification accuracy** and reliability of inspector visits
-  Streamlined issue resolution and **timely follow-up actions**
-  Improved effectiveness and **consistency of consumer asset inspections**
-  Transparent **reporting and auditability** for greater accountability
-  **Increased operational efficiency** and trust in energy supply reliability

Contact us for more information  
[sales@fielda.com](mailto:sales@fielda.com)

